

SDC's Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2024-04-01	100.00%	100.00%
2024-04-02	100.00%	100.00%
2024-04-03	100.00%	100.00%
2024-04-04	100.00%	100.00%
2024-04-05	100.00%	100.00%
2024-04-06	100.00%	100.00%
2024-04-07	100.00%	100.00%
2024-04-08	100.00%	100.00%
2024-04-09	100.00%	100.00%
2024-04-10	100.00%	100.00%
2024-04-11	100.00%	100.00%
2024-04-12	100.00%	100.00%
2024-04-13	100.00%	100.00%
2024-04-14	100.00%	100.00%
2024-04-15	100.00%	100.00%
2024-04-16	100.00%	100.00%
2024-04-17	100.00%	100.00%
2024-04-18	100.00%	100.00%
2024-04-19	100.00%	100.00%
2024-04-20	100.00%	100.00%
2024-04-21	100.00%	100.00%
2024-04-22	99.86%	100.00%
2024-04-23	100.00%	99.58%
2024-04-24	98.61%	100.00%
2024-04-25	100.00%	100.00%
2024-04-26	100.00%	100.00%
2024-04-27	100.00%	100.00%
2024-04-28	100.00%	100.00%
2024-04-29	100.00%	100.00%
2024-04-30	100.00%	100.00%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-04-01	491 ms	424 ms
2024-04-02	542 ms	494 ms
2024-04-03	545 ms	496 ms
2024-04-04	517 ms	459 ms
2024-04-05	496 ms	446 ms
2024-04-06	500 ms	422 ms
2024-04-07	507 ms	416 ms
2024-04-08	517 ms	446 ms
2024-04-09	518 ms	448 ms
2024-04-10	514 ms	451 ms
2024-04-11	518 ms	450 ms
2024-04-12	534 ms	480 ms
2024-04-13	496 ms	418 ms
2024-04-14	495 ms	404 ms
2024-04-15	511 ms	439 ms
2024-04-16	518 ms	440 ms
2024-04-17	503 ms	442 ms
2024-04-18	501 ms	429 ms
2024-04-19	515 ms	439 ms
2024-04-20	514 ms	427 ms
2024-04-21	490 ms	400 ms
2024-04-22	496 ms	428 ms
2024-04-23	512 ms	433 ms
2024-04-24	517 ms	452 ms
2024-04-25	520 ms	488 ms
2024-04-26	509 ms	434 ms
2024-04-27	481 ms	407 ms
2024-04-28	502 ms	416 ms
2024-04-29	522 ms	451 ms
2024-04-30	559 ms	506 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-04-01	953 ms	889 ms
2024-04-02	1045 ms	1023 ms
2024-04-03	1007 ms	1032 ms
2024-04-04	961 ms	976 ms
2024-04-05	976 ms	960 ms
2024-04-06	997 ms	927 ms
2024-04-07	1010 ms	920 ms
2024-04-08	996 ms	962 ms
2024-04-09	987 ms	950 ms
2024-04-10	983 ms	971 ms
2024-04-11	965 ms	962 ms
2024-04-12	975 ms	1063 ms
2024-04-13	996 ms	921 ms
2024-04-14	997 ms	895 ms
2024-04-15	948 ms	940 ms
2024-04-16	985 ms	950 ms
2024-04-17	994 ms	943 ms
2024-04-18	1035 ms	944 ms
2024-04-19	1022 ms	967 ms
2024-04-20	1028 ms	949 ms
2024-04-21	1002 ms	898 ms
2024-04-22	983 ms	912 ms
2024-04-23	1018 ms	946 ms
2024-04-24	1025 ms	951 ms
2024-04-25	1015 ms	979 ms
2024-04-26	1047 ms	940 ms
2024-04-27	1016 ms	892 ms
2024-04-28	1025 ms	918 ms
2024-04-29	1066 ms	953 ms
2024-04-30	1073 ms	1095 ms