

SDC's Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2024-03-01	100.00%	100.00%
2024-03-02	100.00%	100.00%
2024-03-03	100.00%	100.00%
2024-03-04	100.00%	100.00%
2024-03-05	100.00%	100.00%
2024-03-06	100.00%	100.00%
2024-03-07	100.00%	100.00%
2024-03-08	100.00%	100.00%
2024-03-09	100.00%	100.00%
2024-03-10	100.00%	100.00%
2024-03-11	100.00%	100.00%
2024-03-12	100.00%	100.00%
2024-03-13	100.00%	100.00%
2024-03-14	100.00%	100.00%
2024-03-15	100.00%	100.00%
2024-03-16	100.00%	100.00%
2024-03-17	100.00%	100.00%
2024-03-18	100.00%	100.00%
2024-03-19	100.00%	99.72%
2024-03-20	100.00%	100.00%
2024-03-21	100.00%	100.00%
2024-03-22	100.00%	100.00%
2024-03-23	100.00%	100.00%
2024-03-24	100.00%	100.00%
2024-03-25	100.00%	100.00%
2024-03-26	100.00%	100.00%
2024-03-27	100.00%	100.00%
2024-03-28	100.00%	100.00%
2024-03-29	100.00%	100.00%
2024-03-30	100.00%	100.00%
2024-03-31	100.00%	100.00%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-03-01	550 ms	466 ms
2024-03-02	511 ms	424 ms
2024-03-03	533 ms	424 ms
2024-03-04	555 ms	471 ms
2024-03-05	530 ms	453 ms
2024-03-06	545 ms	457 ms
2024-03-07	520 ms	442 ms
2024-03-08	518 ms	445 ms
2024-03-09	510 ms	421 ms
2024-03-10	527 ms	411 ms
2024-03-11	541 ms	448 ms
2024-03-12	534 ms	450 ms
2024-03-13	527 ms	441 ms
2024-03-14	518 ms	437 ms
2024-03-15	523 ms	440 ms
2024-03-16	512 ms	415 ms
2024-03-17	528 ms	416 ms
2024-03-18	548 ms	452 ms
2024-03-19	530 ms	460 ms
2024-03-20	527 ms	459 ms
2024-03-21	540 ms	521 ms
2024-03-22	532 ms	462 ms
2024-03-23	520 ms	432 ms
2024-03-24	502 ms	422 ms
2024-03-25	523 ms	467 ms
2024-03-26	538 ms	472 ms
2024-03-27	563 ms	510 ms
2024-03-28	520 ms	440 ms
2024-03-29	490 ms	422 ms
2024-03-30	474 ms	415 ms
2024-03-31	490 ms	418 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2024-03-01	981 ms	1032 ms
2024-03-02	990 ms	927 ms
2024-03-03	1022 ms	914 ms
2024-03-04	1013 ms	979 ms
2024-03-05	961 ms	945 ms
2024-03-06	977 ms	961 ms
2024-03-07	982 ms	931 ms
2024-03-08	974 ms	951 ms
2024-03-09	981 ms	912 ms
2024-03-10	1026 ms	896 ms
2024-03-11	1014 ms	947 ms
2024-03-12	941 ms	955 ms
2024-03-13	993 ms	926 ms
2024-03-14	978 ms	925 ms
2024-03-15	956 ms	947 ms
2024-03-16	998 ms	923 ms
2024-03-17	1020 ms	909 ms
2024-03-18	1033 ms	953 ms
2024-03-19	993 ms	978 ms
2024-03-20	975 ms	1004 ms
2024-03-21	1033 ms	1073 ms
2024-03-22	1027 ms	1004 ms
2024-03-23	1044 ms	955 ms
2024-03-24	942 ms	912 ms
2024-03-25	975 ms	966 ms
2024-03-26	1004 ms	986 ms
2024-03-27	1025 ms	1083 ms
2024-03-28	947 ms	941 ms
2024-03-29	960 ms	890 ms
2024-03-30	975 ms	878 ms
2024-03-31	981 ms	891 ms