

SDC’s Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2025-04-01	100.00%	100.00%
2025-04-02	100.00%	100.00%
2025-04-03	100.00%	100.00%
2025-04-04	100.00%	100.00%
2025-04-05	100.00%	100.00%
2025-04-06	99.86%	100.00%
2025-04-07	100.00%	100.00%
2025-04-08	100.00%	100.00%
2025-04-09	100.00%	100.00%
2025-04-10	100.00%	100.00%
2025-04-11	100.00%	100.00%
2025-04-12	100.00%	100.00%
2025-04-13	100.00%	100.00%
2025-04-14	100.00%	100.00%
2025-04-15	100.00%	100.00%
2025-04-16	100.00%	100.00%
2025-04-17	100.00%	100.00%
2025-04-18	100.00%	100.00%
2025-04-19	100.00%	100.00%
2025-04-20	100.00%	100.00%
2025-04-21	100.00%	100.00%
2025-04-22	100.00%	100.00%
2025-04-23	100.00%	100.00%
2025-04-24	100.00%	87.64%
2025-04-25	100.00%	100.00%
2025-04-26	100.00%	100.00%
2025-04-27	100.00%	100.00%
2025-04-28	100.00%	100.00%
2025-04-29	100.00%	100.00%
2025-04-30	100.00%	100.00%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2025-04-01	549 ms	426 ms
2025-04-02	509 ms	397 ms
2025-04-03	512 ms	393 ms
2025-04-04	537 ms	428 ms
2025-04-05	502 ms	386 ms
2025-04-06	515 ms	432 ms
2025-04-07	518 ms	412 ms
2025-04-08	510 ms	395 ms
2025-04-09	507 ms	405 ms
2025-04-10	499 ms	430 ms
2025-04-11	495 ms	464 ms
2025-04-12	605 ms	476 ms
2025-04-13	624 ms	439 ms
2025-04-14	522 ms	390 ms
2025-04-15	490 ms	376 ms
2025-04-16	503 ms	382 ms
2025-04-17	502 ms	364 ms
2025-04-18	482 ms	356 ms
2025-04-19	465 ms	353 ms
2025-04-20	481 ms	353 ms
2025-04-21	491 ms	367 ms
2025-04-22	515 ms	388 ms
2025-04-23	528 ms	397 ms
2025-04-24	518 ms	448 ms
2025-04-25	540 ms	415 ms
2025-04-26	489 ms	381 ms
2025-04-27	510 ms	362 ms
2025-04-28	514 ms	377 ms
2025-04-29	517 ms	379 ms
2025-04-30	533 ms	412 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2025-04-01	1041 ms	1898 ms
2025-04-02	1043 ms	985 ms
2025-04-03	1025 ms	998 ms
2025-04-04	1006 ms	1699 ms
2025-04-05	1017 ms	1826 ms
2025-04-06	1075 ms	962 ms
2025-04-07	1000 ms	903 ms
2025-04-08	953 ms	879 ms
2025-04-09	948 ms	894 ms
2025-04-10	930 ms	896 ms
2025-04-11	889 ms	904 ms
2025-04-12	988 ms	1254 ms
2025-04-13	973 ms	1125 ms
2025-04-14	919 ms	923 ms
2025-04-15	895 ms	850 ms
2025-04-16	919 ms	840 ms
2025-04-17	948 ms	807 ms
2025-04-18	985 ms	785 ms
2025-04-19	977 ms	780 ms
2025-04-20	981 ms	781 ms
2025-04-21	943 ms	833 ms
2025-04-22	957 ms	838 ms
2025-04-23	956 ms	862 ms
2025-04-24	964 ms	883 ms
2025-04-25	961 ms	922 ms
2025-04-26	1028 ms	1012 ms
2025-04-27	1002 ms	860 ms
2025-04-28	1008 ms	834 ms
2025-04-29	974 ms	845 ms
2025-04-30	1017 ms	957 ms