

SDC’s Availability and Performance for APIs

Introduction

This document shows a comparison of availability (i.e. uptime) and performance (i.e. response-times) for the following APIs at SDC:

- PSD2
- Netbank & Mobilebank

The following definitions have been used:

- Availability = The percentage of a 24 h day the API has handled successful calls with less than 30 s performance.
100.00 % availability means the API has been available the whole 24 h day.
- Performance = The average response-time for the specified API-operation.
The performance are averaged over all successful calls handled during a calendar day (i.e. 24 h).

Availability:

Date	PSD2 API (Availability %)	Netbank & Mobilebank API (Availability %)
2025-03-01	100.00%	100.00%
2025-03-02	100.00%	100.00%
2025-03-03	100.00%	100.00%
2025-03-04	100.00%	100.00%
2025-03-05	100.00%	100.00%
2025-03-06	100.00%	100.00%
2025-03-07	100.00%	100.00%
2025-03-08	100.00%	100.00%
2025-03-09	100.00%	100.00%
2025-03-10	100.00%	100.00%
2025-03-11	100.00%	100.00%
2025-03-12	100.00%	100.00%
2025-03-13	100.00%	100.00%
2025-03-14	100.00%	100.00%
2025-03-15	100.00%	100.00%
2025-03-16	100.00%	100.00%
2025-03-17	100.00%	100.00%
2025-03-18	100.00%	100.00%
2025-03-19	100.00%	100.00%
2025-03-20	100.00%	100.00%
2025-03-21	100.00%	100.00%
2025-03-22	100.00%	100.00%
2025-03-23	100.00%	100.00%
2025-03-24	100.00%	100.00%
2025-03-25	100.00%	99.72%
2025-03-26	98.47%	98.75%
2025-03-27	100.00%	100.00%
2025-03-28	100.00%	100.00%
2025-03-30	100.00%	100.00%
2025-03-31	100.00%	100.00%

Performance AIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2025-03-01	503 ms	374 ms
2025-03-02	505 ms	357 ms
2025-03-03	513 ms	379 ms
2025-03-04	527 ms	387 ms
2025-03-05	529 ms	384 ms
2025-03-06	519 ms	374 ms
2025-03-07	523 ms	387 ms
2025-03-08	512 ms	367 ms
2025-03-09	528 ms	388 ms
2025-03-10	532 ms	418 ms
2025-03-11	530 ms	454 ms
2025-03-12	515 ms	403 ms
2025-03-13	510 ms	391 ms
2025-03-14	494 ms	387 ms
2025-03-15	488 ms	371 ms
2025-03-16	493 ms	369 ms
2025-03-17	494 ms	396 ms
2025-03-18	506 ms	397 ms
2025-03-19	481 ms	394 ms
2025-03-20	494 ms	393 ms
2025-03-21	508 ms	396 ms
2025-03-22	511 ms	402 ms
2025-03-23	541 ms	409 ms
2025-03-24	519 ms	408 ms
2025-03-25	507 ms	396 ms
2025-03-26	505 ms	392 ms
2025-03-27	504 ms	384 ms
2025-03-28	495 ms	382 ms
2025-03-30	496 ms	363 ms
2025-03-31	523 ms	400 ms

Performance PIS:

Date	PSD2 API (Performance)	Netbank & Mobilebank API (Performance)
2025-03-01	968 ms	856 ms
2025-03-02	1000 ms	807 ms
2025-03-03	970 ms	830 ms
2025-03-04	957 ms	840 ms
2025-03-05	965 ms	831 ms
2025-03-06	1000 ms	811 ms
2025-03-07	1028 ms	839 ms
2025-03-08	1061 ms	858 ms
2025-03-09	974 ms	848 ms
2025-03-10	923 ms	882 ms
2025-03-11	905 ms	869 ms
2025-03-12	861 ms	846 ms
2025-03-13	944 ms	835 ms
2025-03-14	927 ms	834 ms
2025-03-15	947 ms	820 ms
2025-03-16	948 ms	805 ms
2025-03-17	927 ms	817 ms
2025-03-18	921 ms	846 ms
2025-03-19	900 ms	843 ms
2025-03-20	914 ms	838 ms
2025-03-21	1124 ms	856 ms
2025-03-22	1165 ms	915 ms
2025-03-23	1194 ms	5852 ms
2025-03-24	1114 ms	2723 ms
2025-03-25	1063 ms	1828 ms
2025-03-26	1094 ms	1812 ms
2025-03-27	1078 ms	1793 ms
2025-03-28	1079 ms	1826 ms
2025-03-30	1143 ms	1897 ms
2025-03-31	1096 ms	2038 ms